



La référence en audition à Laval

3030 boul. le Carrefour, bur.403, Laval, Qc. H7T 2P5

450.688.6570

Mon.-Fri. 9AM to 5PM

Closed for lunch 12AM to 1PM

Your personal Guide

To your Hearing Aids

Congratulations !

You got new hearing aids !

In the next few days, you will get to enjoy all the benefits from the hearing aid model you chose as well as rediscover all the sounds from your surroundings.

Since you had lost the habit of hearing many familiar sounds, you need to allow some time for you to get used to hearing them again.

Start by wearing your hearing aids in a calm environment for a few hours at a time. Then expose yourself slowly to other places and activities. Take your time. Be aware of your limits.

At any time, if you have questions, doubts or feel uncomfortable, do not hesitate to contact-us or to make an appointment with your hearing aid specialist. It's our pleasure to help you a and support you throughout the whole process.

Your Hearing aid specialist,

My Hearing Aids

Left

Batteries # _____

Insurance Value : _____

Renewal date : _____

Right

Batteries # _____

Insurance Value : _____

Renewal date : _____

My accessories

*** We strongly recommend you get your hearing aids insured with your home insurance company.

Follow-up visits

To insure you are comfortable and that your hearing aids are well adjusted and durable, we recommend you stick to the follow-up plan. Those visits are included in the initial price of your hearing aids.

Control visit :

Two weeks to a month after getting your hearing aids, your hearing aid specialist will meet with you to discuss how you adapt and use your hearing aids. She will make some adjustments if needed.

Verification and cleaning :

Once or twice a year, your hearing aid specialist will make sure your hearing aids are working well and will clean them thoroughly. She will also make sure they are still well adjusted to your needs.



Occasional visits :

If you have any technical difficulties or find it hard to adapt, do not hesitate to make an appointment.

Recommendations

- 1- Disinfect the hearing aid before inserting it in your ear.
- 2- Open the battery drawer when you are not using your hearing aid.
- 3- Have a dehumidifying routine every night
- 4- Lightly brush away any wax debris you might see on your hearing aid.
- 5- Never put water directly on your hearing aid.
- 6- Wash your hands before manipulating your hearing aid.
- 7- Always stow away your hearing aid in the same way and at the same place. Do not leave it unattended in a paper tissue.
- 8- Get your hearing aid insured.
- 9- Keep two extra batteries on you at all time.
- 10- Keep your hearing aids out of kids' and animals' reach.

Batteries

10  13 

312  675 

It is best to keep your batteries in a cool and dry place. Heat, the sun, humidity and the refrigerator will drain the power out of them.

Batteries are sealed individually with a sticker that keeps them from draining before usage. The sticker must be removed before you insert the battery in the hearing aid. If you remove the sticker days before usage, even if you put it back on, the battery will start losing its power. We recommend you keep the sticker on right until the moment you put it in the hearing aid. You should open the battery drawer when you are not using your hearing aid. It helps the battery last longer.

You may dispose of used batteries at the clinic or at pharmacies. Always keep your batteries away from young children and animals. If swallowed, contact the anti-poison center 1 800 463-5060.

Caring for your hearing aids

It is very important that you develop and keep good habits for the maintenance and caring for your hearing aids. Your daily routine will help keep your hearing aids durable and protect your hearing and global health.

A complete collection of specialty hearing aid maintenance products are available at the clinic. Feel free to direct your questions to your hearing aid specialist or to any member of our team. We will gladly provide the answer and coaching if necessary.

Spray Cleaner

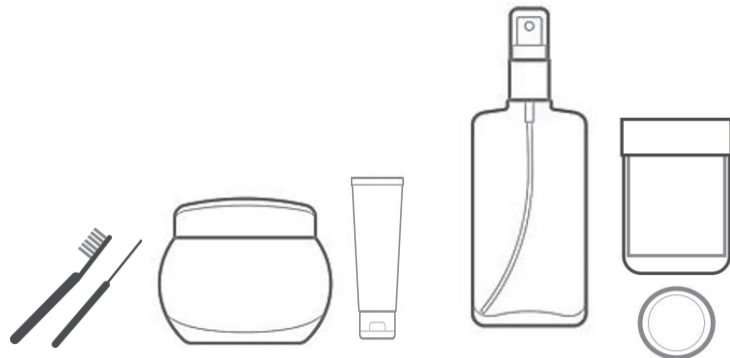
Disinfecting wipes

Ear lubricant

Specialized tools

Drying cup

Drying tablets

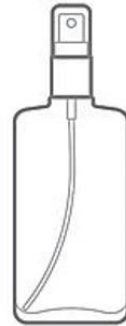


Health and Hygiene

Bacteria and viruses can be transmitted to your ears from manipulating your hearing aids. The ear canal is covered in a thin fragile and sensitive skin. In order to avoid any infection, itchiness or irritation, you should disinfect your hearing aids before inserting them in your ears.

Spray cleaner

Spray a small amount of cleaner on a tissue or on a handkerchief. Delicately clean the hearing aid with the tissue. Never spray the cleaner directly on the hearing aid !



Disinfecting wipes



Delicately clean the hearing aid with the wipe. Throw away after use.

Humidity

Humidity is a great enemy for the electronic components of your hearing aid. Corrosion is naturally caused by sweat. For that reason, it is strongly recommended to remove the humidity from your hearing aids every night.

Drying cup

Remove the batteries from your hearing aids, or open the battery drawer. Put the hearing aids in the basket of the drying cup. Put a drying tablet at the bottom of the cup, under the basket. Close the cup tightly, even when the cup contains only the tablet.



Drying tablet

Remove the metal seal. The grains should have an orange shade. When most of the grains have lost their color, it is time to replace the tablet. A tablet usually lasts about 3 months when used on a daily base.

Ear lubricant



You may use a little amount of ear lubricant to facilitate the insertion of the ear mold.

Debris / Wax

As you may have noticed, your hearing aids have many small openings. It has microphones, receivers and other fragile components. Those small openings must be kept clean and free of any debris to ensure that sound is not obstructed. It is normal to see little bits of wax on your hearing aid. It is important that you remove them so they don't build up on your hearing aid.

Specialized tools

All the tools you might need to take care of your hearing aids will be given to you with the hearing aids.



Notes

For more information, please visit our website.

www.cliniqueauditivebougie.ca